

TUMI CAPACITY DEVELOPMENT CHARTA

A COMMON AGENDA TO #MOBILIZEMINDS



Developing capacity among practitioners and change makers is crucial for sustainable mobility. Our capacity development efforts **aim to change course in sustainable urban mobility through engagement with local stakeholders and equipping sustainable urban mobility practitioners with the right tools**. Our ambition is to provide our partners with high-class learning experiences relevant to their respective contexts by facilitating training sessions and exchanges with internationally acknowledged practitioners and colleagues.

The Transformative Urban Mobility Initiative (TUMI) promotes capacity development measures that achieve four main objectives:

- Increase **awareness** among individuals and organizations of the relevance of sustainable urban mobility
- Provide comprehensive **information, knowledge and technical expertise** on how to achieve sustainability in urban mobility
- **Create a community** of committed sustainable urban mobility practitioners who are equipped to make an effective and sustainable impact on cities and transport by renewing their institutions and their professional field
- Trigger action to transform urban mobility **through systematic and integrated support** on all scales needed

In order to reach these goals, TUMI and its partners commit to the following quality standards:

1. TUMI sessions provides state-of-the-art knowledge and technical expertise

We aspire to provide participants with knowledge about the most recent and relevant technical innovations and guidance on how to apply them to local circumstances. Advancing the ASI-approach ('avoid-shift-improve') to support the 10 Principles for Sustainable Urban Mobility is our goal. This translates in offering solution-oriented hands-on advice and implementable measures that build on evidence and knowledge in a systematic manner.

2. TUMI sessions are conducted by thought leaders in the field

To ensure the highest quality for TUMI sessions, we will select outstanding experts and practitioners in the respective field for conducting each session. Trainers are usually sought-after authorities in sustainable mobility with in-depth knowledge demonstrated through high-quality publications, high-profile presentations at international conferences and/or engagement in global initiatives.

3. TUMI sessions aim at bridging and reforming knowledge and training

TUMI sessions are grounded in the awareness that mobility as usual is not a desirable option, which is why we have to reform, systematize and integrate capacity building in sustainable urban mobility. While current training measures focus too heavily on single aspects of mobility, we need to generate a more comprehensive understanding of how traffic is created and mitigated, as well as how sustainable transport systems are developed. We prioritize systems thinking in education and training, which includes revising outdated approaches as well as solidifying and accelerating multi-level knowledge transfer.

4. TUMI sessions equip change makers with the right tools

We are committed to offering trainings that support innovation and reform in mobility standards, norms, and planning processes. We pay attention to big trends, the context in which change makers operate and cross-sectoral effects. We especially need to make more efforts in training non-technical actors in the mobility sector such as political decision-makers and administrators. We therefore offer advice on understanding existing arguments and adapting narratives for better communication.

5. TUMI sessions reflect specific needs of participants

In order to create a successful capacity building activity, we build on the needs and expectations of participant groups and individuals. Format, group size and the selection of participants of TUMI sessions are determined to serve participants and to ensure application of the best available methodology towards the reality of their work. By contributing to the content of sessions, provision of course venue and other logistics as well as supporting staff, we aim to enhance local ownership of the sessions.

6. TUMI sessions are always diversified and interactive

To encourage learning and recollection, our TUMI sessions offer different kinds of activities. We aim for diverse inputs and exercises and support practical application of the taught content. Therefore, TUMI sessions always encompass interactive exercises, group work, field trips and/or the use of multimedia as well as augmented and digital learning formats.

7. TUMI sessions build communities

Various important parts of successful capacity building are rather intangible. The organizers contribute to creating an open atmosphere and building trust between the participants in many ways: introduction sessions, seating arrangements, breaks and excursions are used to bring the group together and encourage peer-to-peer learning as well as informal exchanges. Community building goes beyond individual sessions. We aim to engage participants long-term in our activities and accompany them throughout their careers.

8. TUMI sessions break language barriers and avoid over/underrepresentation

Effective communication and a balanced dialogue is essential to make TUMI sessions successful and to reach audiences adequately. To support a good learning atmosphere and encourage participation, all participants have to be able to follow and participate in the discourse. Our sessions try to counter over- and underrepresentation of certain groups among the participants to allow for diverse backgrounds and perspectives. This includes, but is not limited to, gender and language groups.

9. TUMI session agendas allow for flexibility and the inclusion of local knowledge

Though agendas and materials are prepared in advance, the agenda should allow for adjustments in response to participants' needs and interests. TUMI session agendas always include room for local knowledge sharing and inputs from participants. We aim to engage local partners to co-organize events and integrate our partners in preparing the event.

10. TUMI CapDev sessions reflect and incorporate feedback on all levels

Successful capacity building crucially depends on the learning of participants. It is important to respond to their feedback and needs before, during and after the session. This should encompass providing further information as a follow up. The organizers also extract lessons learned from the given feedback and include them in considerations for future sessions.

More background information is provided in the => [TUMI Session Guide](#), which also offers practical tips and examples to carry out successful capacity development activities.

About TUMI: Many Partners, One Goal

TUMI is an alliance of the world's leading organizations in sustainable transport. We build a community of actors to transform policies and business and advance science and society. Here lies the people power to leverage sustainable mobility worldwide!

www.transformative-mobility.org